

# Troyan & Associates, P.A.

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PRACTICE DEDICATED TO PENSIONS / QDROs / VALUATIONS

## **Troyan & Associates, P.A. - Refund Policy:**

Refund Policy: Upon receipt of our full fee, the requested services will begin. No refunds will be provided, for cases that remain in-active for a period of six months may be subject to additional re-activation fees. Once fees for services are paid and a draft domestic relations order is prepared the full fee is earned and no refunds are available. Credit card processing fees of up to three percent will apply to all credit card transactions. Credit card processing fees are not refundable. Any credit card disputes will immediately stop all work and automatically authorize the release any and all information provided to this firm, including but not limited to personal and financial data. Retaining this firm it is for the sole purpose of drafting domestic relation order(s). This firm is not engaging in any representation, advocacy, rendering of legal advice beyond the QDRO preparation. It is the sole and absolute responsibility of the retaining parties to timely file the appropriate documents, and to have any and all domestic relations order(s) filed/qualified/accepted in a timely manner. Once this firm issues a work product all fees are earned in full and are non-refundable. This firm provides flat fee services with advance payments only, fees paid are never held in trust and are not escrowed.